



CMHA-CEI Policies and Procedure Manual

Title:	1.6.2, External Provider Network Management - Monitoring and Profiling		
Subject:	PROVIDER NETWORK		
Section:	Administrative		
Policy: X Procedure: <input type="checkbox"/>	Issued by: Chief Finance Officer	Effective Date: 11/01/01	Applies to: <input type="checkbox"/> All CMHA-CEI staff <input checked="" type="checkbox"/> Contract Providers
Page: 1 of 2	Approved by: Board of Directors	Review Date: 05/17/17	<input type="checkbox"/> Other:

I. Purpose:

To establish guidelines for ongoing monitoring and profiling of contractors in the External Provider Network.

II. Policy:

It is the policy of CMHA-CEI to monitor contractor qualifications and compliance with contractual terms.

III. Responsibilities:

The Contract Administrator, program contract liaisons and the quality improvement processes shall adhere to the Administrative Procedure 1.6.2 when carrying out this policy.

IV. Definitions:

Provider Profiling: A monitoring mechanism used to evaluate provider performance and provide feedback to the network and payors.

V. Monitoring and Review:

This policy is reviewed annually by the Chief Finance Officer. It is monitored by accrediting bodies and regulatory agencies as applicable.

VI. References:

N/A

VII. Related Policies and Procedures:

CMHA-CEI Procedure 1.6.2 Administrative

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VIII. Review Log:

Review Date	Reviewed By	Changes (if any)
05/03/05	-	-
11/29/07	-	-
04/27/10	-	-
03/19/13	-	-
05/21/14	-	-
05/17/17	Chief Finance Officer	Updated to new format