How to Register an Agency the Improving MI Practices (IMP) Website

Great news! There is now an additional training resource that we are able to offer our providers. Improving MI Practices is online training platform that can be accessed at www.improvingmipractices.com. Improving MI Practices offers training alternatives for Recipient Rights Orientation, Bloodborne Pathogens, HIPAA, Cultural Competency, Environmental Safety and Limited English Proficiency. You will find links below.

Simply follow these simple steps to create an agency account with Improving MI Practices and to access the trainings:

For an agency account (Manager or Supervisor)

1. Go to IMP/Agencies website to create a new agency account.
2. Follow the instructions, complete the online form and register your agency.
3. Once you receive the confirmation email (that an agency account has been created), add all staff names.
   a. Staff will get a notification email with the link to create account.
   b. The Agency Manager can assign courses to registered staff.
4. To find a course, simply type the name into the search bar, click on the course name, then you are able to assign the course.
5. Manager/supervisor will get an email notification when staff complete the course.

Course Required by CMHA-CEI	Equivalent Course Offered by Improving MI Practices
Blood Borne Pathogens/ Infection Control	Infection Control for Direct Care Workers **or** Infection Control & Standard Precautions
Corporate & Regulatory Compliance	Corporate Compliance
Cultural Competency & Diversity	Cultural Competence
De-Escalation Skills	Crisis Prevention
Environmental Safety	Emergency Preparedness
HIPAA Privacy & Security	HIPAA Essentials
Limited English Proficiency	Limited English Proficiency
Person Centered Planning	Person Centered Planning with Children, Adults & Families
Recipient Rights Orientation **OR** Refresher	Recipient Rights for Community Mental Health and Affiliated Agency Staff
Trauma Informed Care	Trauma Basics

Additional links

- For tutorial videos on how to register/log in, menu navigation, course set up and other related topics click here