



Community
MENTAL HEALTH
CLINTON • EATON • INGHAM

Dear Provider,

Thank you for your continued dedication to the people we serve during this unprecedented period of time. Please read the updates below carefully and reach out to your Quality Advisor or qcsrr-qa@ceicmh.org if you have any questions.

Essential Services - Clarification of Executive Order No. 2020-21

Yesterday, 3/23, Governor Whitmer released the Stay Safe, Stay Home Executive Order. Please note that under the the order providers are defined as essential workers and should continue providing services:

- Executive order No. 2020-21 [Sec 4a]: Per Governor's purposes of this order, workers who are necessary to sustain or protect life are defined as "critical infrastructure workers," as described in sections 8 and 9
 - Section 8: To care for minors, dependents, the elderly, persons with disabilities, or other vulnerable persons
 - Section 9: To visit an individual under the care of a health care facility, residential care facility, or congregate care facility, to the extent otherwise permitted

Additionally, residential providers should be advised that when grocery shopping, it is recommended that you bring copy of your license to show how many people live in home if asked due to potentially larger quantity purchases.

Training Updates: Basic Health & Meds, CPR/FA, Recipient Rights

- All classroom based trainings are canceled until further notice.
- If a training is paper based, please continue to complete training as required.
- All paper based training is available on our website under [Community Resources then Provider Resources](#).
- The following accommodations have been made temporarily if you have a new hire/need in-person class refreshers:
 - **Recipient Rights:** CMHA-CEI has approved using the Recipient Rights Refresher test for new hires until the classroom based course resumes. Recipient Rights training is still needed within 30 days of hire.
 - **CPR/FA:** LARA and CMHA-CEI have approved taking an online CPR/FA course until the training unit is open. Please ensure it is from a LARA approved agency; [click here to view the approved list](#). We are currently reviewing training options to identify the most cost effective

course - we will send follow-up information related to this when we are able.

- **Basic Health and Meds:** CMHA-CEI has approved using Improving MI Practices for Basic Health and Medication class.
 - Go to <https://www.improvingmipractices.org/online/course>.
 - Your staff will need to create a profile. The class to take is called "Medication Administration Refresher."
 - This will be accepted until the training unit is open and your staff can take the in-person Basic Health and Medications class or Medication Refresher class.
 - Have your staff print their certificate once completed. Please send the proof to your Quality Advisor or qcsrr-qa@ceicmh.org.
- If you have any questions regarding training, please contact your Quality Advisor at qcsrr-qa@ceicmh.org, or directly at:
 - Brianne Haner: haner@ceicmh.org or 517-887-5286
 - Mussa Maingu: maingu@ceicmh.org or 517-887-5219
 - Jessica Mead: meadj@ceicmh.org or 517-237-7059

Limit Visitors In Home to Only Essential Visitors - Clarification of EO 2020-07
Please remember that Executive Order 2020-07 states the following:

Effective immediately and continuing through April 5, 2020 at 5pm, all health care facilities, residential care facilities, and congregate care facilities must only allow certain individuals to enter their facilities. These individuals must be:

- Necessary for the provision of medical care.
- Necessary to support ADLs
- A court appointed guardian or power of attorney for an individual under the care of the facility
- A parent, foster parent or guardian of an individual under the facility's care
- Visiting an individual under the facility's care that is in serious or critical condition or in hospice care.
- Visiting under exigent circumstances or for the purpose of performing official government functions.

If / when an individual falling into one of the above categories is visiting your facility, you must perform a health evaluation and must deny entry to those individuals who do not meet the evaluation criteria. The evaluation criteria must include:

- Symptoms of a respiratory infection, such a fever cough, shortness of breath, or sore throat.
- Contact in the last 14 days with someone with a confirmed diagnosis of COVID-19.

The CMHA-CEI Recipient Rights Office remains open and operational during this time and can be reached at 517-346-8249.

Recipient Rights Update: Freedom of Movement Memo

In response to Executive Order 2020-7, the MDHHS Office of Recipient Rights

issued the memo attached below addressing Freedom of Movement, a protected Recipient Right. The memo clarifies:

- "All the behavioral health needs of the people we serve need to be provided within a person-centered approach, and this order does not limit individuals under residential facilities care from exiting of their home where they would otherwise have freedom of movement. [Note: Due to EO 2020-21 referenced above, any non-essential activity is now restricted]
- At the same time, we do have people that are vulnerable in multiple ways- physically and with behavioral health issues and we need to balance support of both of these and help them help their community to slow the spread.
- As such, consistent with the Executive Order, there is no reason people cannot go out for fresh air, especially on the property. They can work with social distance standards if they go out, such as for groceries as needed, which is something they may need as part of their activities of daily living and for their mental wellness, and assuming they are not actively symptomatic, in which case staying at home is the right thing to do.
- In that way, we should also work with the individuals served to help them understand their risks. For example, if they have underlying health conditions, they might want to prioritize limiting their exposure, and we should provide support to help them with their decisions or work with their guardians."

The memo also includes additional detail relating to visitors. [Click here to view the MDHHS Office of Recipient Rights memorandum.](#)

Needed Supplies

We understand that this time of unprecedented hardship presents all of our providers with barriers that they have not previously faced, including the vast need for supplies. If you find yourself in need of any supplies, please let a case manager, other program staff, or your Quality Advisor know and we will do our best to link you to resources that can help meet your needs.

Thank you for your ongoing dedication to providing services to CMHA-CEI consumers.

Thank you,

Joyce Tunnard
Director of Quality, Customer Service, and Recipient Rights
Community Mental Health Authority of Clinton, Eaton, Ingham Counties