



CMHA-CEI Policies and Procedure Manual

<b>Title:</b>	3.6.22, Treatment with Dignity and Respect		
<b>Subject:</b>	TREATMENT WITH DIGNITY AND RESPECT		
<b>Section:</b>	Clinical		
<b>Related Policies:</b>	3.6.22, Treatment with Dignity and Respect		
<b>Policy:</b> <input type="checkbox"/> <b>Procedure:</b> X	<b>Issued by:</b> Director of Quality, Customer Service, and Recipient Rights (QCSRR)	<b>Effective Date:</b> 04/12/84	<b>Applies to:</b> X All CMHA-CEI staff X Contract Providers <input type="checkbox"/> Other:
<b>Page:</b> 1 of 2	<b>Approved by:</b>	<b>Review Date:</b> 02/13/17	

**I. Purpose:**

To establish guidelines to promote the dignity and respect of recipients of mental health services and their families.

**II. Procedures:**

- A. Recipients shall be given the opportunity, and encouraged, to participate in treatment planning. The input of recipients will be considered valuable and essential information.
- B. Family members of recipients shall be provided the opportunity to provide information to the treating professionals. Family members shall also be provided opportunity to request and receive educational information about the nature of disorders, medications and their side effects, available support services, advocacy and support groups, financial assistance and coping strategies.
- C. Observing the rights of family members does not relieve the provider of observing the confidentiality of information pertaining to a recipient. Policy 3.3.10, "Confidentiality and Privileged Communication" must be implemented.

**III. Definitions:**

- A. Dignity: The quality of being worthy of esteem or honor.
- B. Respect: To show honor or esteem.

**IV. Monitor and Review:**

This procedure is reviewed annually by the Director of Quality, Customer Service, and Recipient Rights. This procedure is monitored by accrediting bodies and regulatory agencies as applicable.

**V. References:**

- A. PA 258 of 1974, "Michigan's Mental Health Code", as amended
  - 1. 330.1708--Suitable services; treatment environment; rights
  - 2. 330.1711--Rights of family members
- B. Administrative Rules

**Procedure #: 3.6.22 Title: Treatment with Dignity and Respect**

**Page 2 of 2**

- 1. R 330.7012--Provider confidentiality obligations
- 2. R 330.7051--Confidentiality and disclosure
- C. CEI CMH Policy 3.6.1, "Recipient Rights"
- D. CMHA-CEI Policy 3.6.11, "Recipient/Consumer Rights"
- E. CMHA-CEI Policy 3.6.18, "Rights of Consumer Family Members"
- F. Webster's New World Dictionary, Third College Edition, Cleveland & New York, 1988

**VI. Related Policies and Procedures:**

CMHA-CEI Policy 3.6.22

**VII. Review Log:**

<b>Review Date</b>	<b>Reviewed By</b>	<b>Changes (if any)</b>
03/16/04	-	-
06/16/05	-	-
02/01/07	-	-
05/25/10	-	-
02/06/12	-	-
03/10/13	-	-
02/13/17	QCSRR Director	Updated to new format

**VIII. Attachments:**

N/A