



CMHA-CEI Policies and Procedure Manual

Title:	3.6.22, Treatment with Dignity and Respect		
Subject:	RECIPIENT RIGHTS		
Section:	Clinical		
Policy: X Procedure: <input type="checkbox"/>	Issued by: Director Quality, Customer Service, and Recipient Rights (QCSRR)	Effective Date: 04/12/84	Applies to: X All CMHA-CEI staff X Contract Providers
Page: 1 of 2	Approved by: Board of Directors	Review Date: 2/13/17	<input type="checkbox"/> Other:

I. Purpose:

To establish guidelines to promote the dignity and respect of recipients of mental health services and their families

II. Policy:

- A. All recipients of mental health services shall be treated with dignity and respect.
- B. Family members of recipients of mental health services shall be treated with dignity and respect

III. Responsibilities:

- A. The Director of Quality Customer Service and Recipient Rights is responsible for ensuring that procedures to implement the intent of this policy are developed, reviewed, and revised as necessary.
- B. All staff are responsible for treating recipients and their family members with dignity and respect.

IV. Definitions:

N/A

V. Monitoring and Review:

This policy is reviewed annually by the Director of Quality, Customer Service and Recipient Rights. It is monitored by accrediting bodies and regulatory agencies as applicable.

VI. References:

MHC 330.1708(4)

VII. Related Policies and Procedures:

N/A

VIII. Review Log:

Review Date	Reviewed By	Changes (if any)
03/06/04	-	-
05/05/05	-	-
02/01/07	-	-
11/20/07	-	-
05/26/10	-	-
02/01/12	-	-
04/14/14	-	-
02/13/17	QCSRR Director	Updated to new format