

**2020 Community Mental Health Authority of Clinton, Eaton, and Ingham Counties  
Advanced Scheduling Software Question and Answer**

1. How do you define/differentiate between sign up and bidding? (33. Staff or manager can post open shifts for sign up or bidding)

Sign up would be taking the shift, bidding would be saying I'm interested.

2. Can you explain in more detail or provide an example? (35. Fully supports Oracle week and day definition options)

This primarily has to do with shifts that run across midnight. Right now we are planning on weeks being Sat-Friday and Days being from midnight to 11:59pm, so time worked would fall on the day (and week) worked as opposed to when the shift started for example. Our concern is primarily that data going between systems lines up consistently.