

# BOARD OF DIRECTORS HYBRID MEETING MINUTES Thursday, January 19, 2022 6:00 p.m.

<u>Staff Present (Via Zoom)</u>: Shana Badgley, Jana Baylis, Karla Block, KC Brown, Elise Magen, Shaina McKinnon, Joanne Holland, Jennifer Stanley, Joyce Tunnard, Sue Panetta, Gwenda Summers

Excused: None.

<u>Staff Present (In-Person)</u> Aleshia Echols Sara Lurie

<u>Public Present (In-person):</u> Daniel Arnold

<u>Public Present (via Zoom)</u>: Elizabeth Pratt

<u>Union Representation</u>: None.

Call to Order:

The meeting was called to order by Board Vice Chair, Dwight Washington at 6:00 p.m.

MINUTES ARE DRAFT PENDING COMMITTEE APPROVAL

Roll Call:

Dwight Washington, Joe Brahler, Timothy Hanna, Dianne Holman, Adam Matson, Dale Copedge, Kay Randolph-Back, Raul Gonzales, Maxine Thome

## **Board Member(s) Attending via Zoom**

Paul Palmer, at his residence in Ingham County, City of Lansing, MI.

<u>Excused:</u> Al Platt Ryan Sebolt

# **Meeting Minutes**

## ACTION:

MOVED by Kay Randolph-Back and SUPPORTED by Joe Brehler that the Board of Directors of Community Mental Health Authority of Clinton, Eaton and Ingham Counties (CMHA-CEI) approve the December 15, 2022 meeting minutes with the following amendments:

 Bottom of page 14, top of page 15, read as follows: Additionally, Kay Randolph-Back requested that the per diem rate be reviewed for members of the CMHA-CEI Board of Director's, commenting that it has been over a decade, if not longer since this has been reviewed. Raul Gonzales reported that the per diem rate was \$40.00 when he came on board 18 years ago.

Board member, Emily Stivers advised that Ingham County recently increased per diem payments for members of their board and other entities.

 Page 16, under Motion to come out of Closed Session to read as follows: MOVED by Dale Copedge and SUPPORTED by Tim Hanna that the Community Mental Health Authority of Clinton, Eaton and Ingham Counties Board of Directors come out of closed session for the purposes of discussing a possible legal settlement at 7:37 pm.

# MOTION CARRIED unanimously.

Adoption of Meeting Agenda: <u>ACTION:</u> MOVED by Tim Hanna and SUPPORTED by Adam Matson that the Board of Directors of Community Mental Health Authority of Clinton, Eaton and Ingham Counties (CMHA-CEI) adopt the January 19, 2023 Meeting Agenda as written. MOTION CARRIED unanimously.

<u>Public Comment</u>: None.

# Mid-State Health Network (MSHN) Update:

Board member, Joe Brehler reported that the MSHN Board of Directors met for the month of January, 2023. The Medicaid unwinding after Public Health Emergency was the topic of discussion, announcing that the federal Centers for Medicare and Medicaid (CMS) has recently issued a tool kit for local and state health care providers as they work to ensure that persons, in their communities, can retain Medicaid enrollment as the re-enrollment moratorium is lifted (the end of continuous enrollment and the return of eligibility reviews) soon after the end of the national Public Health Emergency (PHE).

The expiration of the continuous coverage requirement authorized by the Families First Coronavirus Response Act (FFCRA) presents the single largest health coverage transition event since the first open enrollment period of the Affordable Care Act. As a condition of receiving a temporary 6.2 percentage point Federal Medical Assistance Percentage (FMAP) increase under the FFCRA, states have been required to maintain enrollment of nearly all Medicaid enrollees. When the continuous coverage requirement expires, states will have up to 14 months to return to normal eligibility and enrollment operations.

Additionally, many other temporary authorities adopted by states during the COVID-19 public health emergency (PHE), including Section 1135 waivers and disaster relief state plan amendments (SPAs), will expire at the end of the PHE, and states will need to plan for a return to regular operations across their programs. CMS will continue to update this page as additional tools and resources are released.

# CEO REPORT

CEO, Sara Lurie introduced Joyce Tunnard, QCSRR Director, who introduced the following staff:

Elise Magen, QI/UM Coordinator and Shaina McKinnon, QI Specialist, who presented on Quality Improvement Agency Audits. Highlights from the presentation included:

- Agency Oversight Audits & Reports
- Quality Improvement Role
- CARF
- Benefits of CARF
- CARF Accredited Programs
- Timelines and Process

Board Member, Kay Randolph-Back inquired as to whether CARF lines up with the MI Mental Health Code as it relates to CMHA-CEI Board of Directors Policies & Procedures.

Elise Magen advised that the CARF Survey Reviewers ensure that we are in compliance with all of our established Policies/Procedures, inclusive of conformance with the established rules/regulations as articulated in the Mental Health Code.

Board Vice Chair, Dwight Washington inquired as to whether there is a fee for audits.

Elise Magen advised that CEI paid \$900 for the Application and between \$15 - \$20,000 for the actual audit, keeping in mind that virtual audits are less expensive than inperson on-site audits.

CEO, Sara Lurie concluded the CEO Report with the announcement that the legislative session has ended, so we will have a few weeks to see what develops. Additionally, reported that CMHA-CEI will be working with CMHAM to educate the new legislators coming on board and thanked everyone for their efforts this past year, commenting that our voices make a difference.

With regards to legislation, Ms. Lurie advised that there was no further action taken on Representative Shirkey's House Bills. Other items discussed:

- SED PA2 Services
- <u>New Behavioral Health Committee lead by Representative Felicia</u> <u>Brabeck</u> reporting that Representative Brabeck is a County

Commissioner in Washtenaw County, a licensed clinician in mental health and a Psychologist. Ms. Lurie shared that she is excited about this new development.

• Medicaid Redetermination

Ms. Lurie reiterated that (CMS) re-enrollment moratorium will be lifted (the end of continuous enrollment and the return of eligibility reviews) soon after the end of the national Public Health Emergency (PHE) and expressed that the biggest concern right now is the impact this change will have on system funding (projecting loss of 2 - 3% of eligible each month, which equates to approximately 30,000 individuals monthly). Discussion ensued regarding outcome, impact for those individuals with spend down. Additionally, Ms. Lurie assured board members that CMHA-CEI will assist CEI consumers with the redetermination process.

ACTION: Ms. Lurie will send a copy of the CMS Informational letter out to the board as an FYI.

ACTION: MDHHS preparing an RFP. However, may not be beneficial to CMHA-CEI. Ms. Lurie will keep the board informed as new information becomes available.

# **Rate Setting**

Ms. Lurie anticipates a major impact in the rates due to the loss of eligibility which will affect the actuarial adjustment and our ability to provide services at the level we currently provide.

ACTION: Ms. Lurie will keep the board informed as information becomes available.

# **Positive Media – CMHA-CEI**

Board Member, Raul Gonzales expressed excitement regarding a public service announcement (PSA) that he viewed on Channel 6 news today regarding the distribution of Narcan kits by Ascension Pharmacy informing the board that the news clip included an image of the CMHA-CEI's main campus, located at 812 E. Jolly Road, and inquired as to whether CMHA-CEI would receive any funding from the \$26 billion pharmacy opioid crisis settlement. CEO, Sara Lurie advised that unfortunately, CMHA-CEI will not directly receive any funding. However, assured the board that we have made our needs known so that we are prepared by presenting proposals to Clinton, Eaton and Ingham County Commissioners for medically assisted treatment which will directly tie to these funds in hopes for consideration. Additionally, Ms. Lurie announced that Ingham County Commissioners have agreed to fund the Integrated Community Youth Outreach Unit (ICYOU) program through the end of the year, for which we are grateful!

# COMMITTEE REPORTS

Program & Planning Committee

New Expense Contract: Eden Prairie Residential Care Services, LLC

# ACTION:

MOVED by Raul Gonzales and SUPPORTED by Maxine Thome that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI to enter into a new contract with Eden Prairie Residential Care Services, LLC to purchase Community Living Supports (CLS) services at the rates below:

Service Description	Code	Modifier	Unit	Base Rate	Direct Care Worker Premium Pay Rate
Community Living Supports	H2015	C2	15 Minute	\$9.38	\$10.04

The contract period will have a retroactive effective date of November 30, 2022 and will continue through September 30, 2023.

MOTION CARRIED unanimously.

## <u>New Expense Contract: Mosaic Learning Center LLC</u> ACTION:

MOVED by Raul Gonzales and SUPPORTED by Joe Brehler that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI to enter into a contract with Mosaic Learning Center LLC to provide the services at the rates listed below, for the period of January 1, 2023 through September 30, 2023.

		A	ABA Servic	e Rates				
Code	Service	Reporting	Provider	BCBA	BCaBA	QBHP	LP/LLP	BT
	Description	Units	Туре					
97151	ABA	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	
	Behavior	minutes	BCaBA,					
	Identification		QBHP,					
	Assessment		or					
			LP/LLP					
0362T	ABA	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	
	Behavioral	minutes	BCaBA,					
	Follow-up		QBHP,					
	Assessment		or					
			LP/LLP					
97153	ABA	Per 15	BCBA,	\$15.00	\$15.00	\$15.00	\$15.00	\$12.50
	Adaptive	minutes	BCaBA,					
	Behavior		QBHP,					
	Treatment		LP/LLP,					
			or BT					
97153	ABA	Per 15	BCBA,	\$15.66	\$15.66	\$15.66	\$15.66	\$15.66
DCW	Adaptive	minutes	BCaBA,					
Premium	Behavior		QBHP,					
Pay	Treatment,		LP/LLP,					
Rates	individual		or BT	* . • •	* / • 0	* ( * 0	* . • •	<b>**</b> • • •
97154	ABA Group	Per 15	BCBA,	\$4.29	\$4.29	\$4.29	\$4.29	\$3.93
	Adaptive	minutes	BCaBA,					
	Behavior		QBHP,					
	Treatment		LP/LLP,					
		D 15	or BT	¢4.05	¢4.05	¢4.05	¢4.05	¢4 50
97154 DCIM	ABA	Per 15	BCBA,	\$4.95	\$4.95	\$4.95	\$4.95	\$4.59
DCW	Adaptive	minutes	BCaBA,					
Premium	Behavior		QBHP,					
Pay	treatment,		LP/LLP,					
Rates	group	Per 15	or BT	\$20.00	¢01.05	\$20.00	\$20.00	
97155	ABA Clinical Observation	minutes	BCBA, BCaBA,	\$30.00	\$21.25	\$30.00	\$30.00	
	and	minutes	QBHP,					
	Direction of		or					
	Adaptive		or LP/LLP					
	Behavior							
	Treatment							
97155-	ABA Clinical	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	
GT	Observation	minutes	BCBA, BCaBA,	φ30.00	Ψ21.20	ψυυ.υυ	φ50.00	
01	Observation	minutes	DCaDA,	I				

	and		QBHP,					
	Direction of		or					
	Adaptive		LP/LLP					
	Behavior		21,221					
	Treatment,							
	telepractice							
97156	ABA Family	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	
	Behavior	minutes	BCaBA,	4	<b>,</b>		4	
	Treatment		QBHP,					
	Guidance		or					
			LP/LLP					
97156-	ABA Family	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	
GT	Behavior	minutes	BCaBA,					
	Treatment		QBHP,					
	Guidance,		or					
	telepractice		LP/LLP					
97157	ABA	Per 15	BCBA,	\$12.00	\$8.50	\$12.00	\$12.00	
	Multiple	minutes	BCaBA,					
	Family		QBHP,					
	Behavior		or					
	Treatment		LP/LLP					
	Guidance							
97158	ABA	Per 15	BCBA,	\$8.57	\$6.07	\$8.57	\$8.57	
	Adaptive	minutes	BCaBA,					
	Behavior		QBHP,					
	Treatment		or					
	Group		LP/LLP					
0373T	ABA	Per 15	BCBA,	\$30.00	\$21.25	\$30.00	\$30.00	\$27.50
	Exposure	minutes	BCaBA,					
	Adaptive		QBHP,					
	Behavior		LP/LLP,					
	Treatment		or BT					
0373T	ABA	Per 15	BCBA,	\$30.66	\$21.91	\$30.66	\$30.66	\$28.16
DCW	Exposure	minutes	BCaBA,					
Premium	Adaptive		QBHP,					
Pay	Behavior		LP/LLP,					
Rates	Treatment		or BT					

# MOTION CARRIED unanimously.

# MSHN Regional Consumer Advisory Council Recommended Appointees ACTION:

MOVED by Raul Gonzales and SUPPORTED by Joe Brehler that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors appoint the following individuals named to serve as members of the Consumer Advisory Council.

- Jessica Court begin 2-year term beginning on 2/2023 to expire on 2/28/2025.
- Kathryn Weller for an additional 2-year term, expire on 12/31/2024
- Jerri Nicole Wright for an additional 2-year term, expire on 1/31/2025.

MOTION CARRIED unanimously.

**Finance Committee** 

**Expense Contracts/Amendments** ACTION: MOVED by Joe Brehler and SUPPORTED by Raul Gonzales that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI staff to:

**Expense Contract: Boiler Replacement - 838 Louisa Street** 

enter into a one-time expense contract to replace the original boiler at 838
Louisa Street with two new boilers as proposed and provided by Andersen
Service, 201 Hosmer Street, Lansing, Michigan 48912 off the State of Michigan
MIDeal contract system, at a total cost of \$36,525.00.

Expense Contract: Boiler Replacement 606 Shiawassee Street

• enter into a one-time expense contract to replace the original boiler with a new boiler at 606 Shiawassee Street as proposed and provided by Andersen Service, 201 Hosmer Street, Lansing, Michigan 48912 off the State of Michigan MIDeal contract system, at a total cost of \$48,140.

Expense Contract Amendment: Iris Telehealth

• enter into a contract amendment with Iris Telehealth to purchase tele psychiatry services for the period of January 1, 2023 to September 30, 2023 and pay based on the rates listed below.

Services Type	Hourly Rate*
Tele psychiatry Services	\$206 – \$238 per hour
provided by an Adult	
Psychiatrist	
Tele psychiatry Services	\$235 – \$270 per hour
provided by a Child	
Psychiatrist	

\*For a multi-lingual clinician and/or for "specialty providers", an additional charge of \$10.00 per hour will be added to the rate. For supervision, an additional charge of \$20 per hour will be added to the rate.

Expense Contract Amendments: Applied Behavioral Analysis (ABA) Services

• enter into contract amendments with the listed organizations to purchase services at the revised rates below for the retroactive period of October 1, 2022 through September 30, 2023.

Agency Name	Address
ABA Insight, LLC	6520 Mercantile Way, Suite 5
	Lansing, MI 48911
ABA Pathways	P.O. Box 633
	Lakeland, MI 48143
Acorn Health of Michigan, LLC	1363 Douglas Drive, Suite 104
	Traverse City, MI 49696
Autism Learning Partners, LLC	612 W. Lake Lansing Road, Suite 400
	East Lansing, MI 48823
Autism Spectrum Therapies LLC DBA	251 N. Rose Street, Suite 200
Total Spectrum	Kalamazoo, MI 49007
Centria Healthcare	27777 Inkster Road, Suite 100
	Farmington Hills, MI 48334
Early Autism Services	5877 Livernois Road, Suite 104
	Troy, MI 48098
Gateway Pediatric Therapy, LLC	32100 Telegraph Road, Suite 185
	Bingham Farms, MI 48025
Hope Network Behavioral Health	3075 Orchard Vista Dr. SE
Services	Grand Rapids, MI, 49518
Ivy Rehab for Kids	1161 E. Clark Rd.
	DeWitt, MI 48820
Michigan State University – Early	620 Farm Lane, Room 212
Learning Institute	East Lansing, MI 48824

Mosaic Learning Center, LLC	12291 Fr. Custer Dr. Galesburg, MI 49053
Next Gen Therapy, LLC	6102 Abbot Road East Lansing, MI 48823
Positive Behavior Support Corporation	400 Renaissance Ctr., Suite 2600 Detroit, MI 48243
Residential Options, Inc.	2400 Science Parkway Okemos, MI 48864

Code	Modifiers	Service	Reporting	Provider	BT Rate
		Description	Units	Туре	
97153	AF, AG, AH,	ABA Adaptive	Per 15	BCBA,	\$13.13
	HM, HN, HO,	Behavior	minutes	BCaBA,	
	HP, SA, TD	Treatment,		QBHP,	
		individual		LP/LLP, or BT	
97153	AF, AG, AH,	ABA Group	Per 15	BCBA,	\$13.79
Including	HM, HN, HO,	Adaptive	minutes	BCaBA,	
DCW	HP, SA, TD,	Behavior		QBHP,	
Premium	C2	Treatment,		LP/LLP, or BT	
Pay		individual			

<u>Amended Expense Contract: Residential Opportunities Inc. – Great Lakes Center for</u> <u>Autism Treatment and Research</u>

• enter into an amended contract renewal with Residential Opportunities Inc., in addition to the provider's other licensed Adult Foster Care facilities as requested and approved by management to meet consumer need, to purchase specialized residential services at the rates below independent of any amount paid to the home for room and board as calculated in the consumer's ability to pay, for the retroactive period of October 1, 2022 through September 30, 2023.

Facility (ies)						
Name	Address	License Number				
Great Lakes Center for Autism Treatment 9616 Portage Rd. CI390318114						
& Research	Portage, MI 49002					

	Fee Schedule						
Service Level	Service Description	Billing Code	Modifier	Unit	Base Rate	Rate Including DCW Premium Pay	
hours per	Community Living Supports and Personal Care in Licensed Specialized Residential Setting	H2016/T1020	C2	Per Diem	\$1,582.42	\$1,645.59	
hours per	Community Living Supports and Personal Care in Licensed Specialized Residential Setting	H2016/T1020	C2	Per Diem	\$995.03	\$1,058.20	

# Amended Expense Contract Renewal: Spectrum Community Services

• enter into an amended contract renewal with Spectrum Community Services to purchase the services indicated at the rates below for the retroactive period of October 1, 2022 through September 30, 2023.

Service Description	Billing Code	Modifiers	Unit	Rate**	Rate Including DCW Premium Pay
Community Living Supports*	H2015	C2	15 Minutes	\$7.41	\$8.07

Evaluation and	99214	AF/AG/SA	Encounter	\$155.5	N/A
Management of			: 30-39	0	
Established Patient			Minutes		
Targeted Case	T1017	AF/AG/AH/HN/	15	\$64.52	N/A
Management		AE/HO/HP/SA/H	Minutes		
		M/TD			
Therapy (mental	90834	AF/AG/SA/AH/H	45	\$85.68	N/A
health) Child &		0	Minutes		
Adult, Individual					

\*Rate includes reasonable transportation costs associated with transporting consumers to/from appointments, outings, related to PCP goals.

\*\*Only the CLS rate is increasing from the previously approved fact sheet.

### **MOTION CARRIED unanimously.**

#### **Finance Committee**

**Expense Contract Renewal: The Accident Fund Insurance Company (Workers' Compensation Renewal)** 

### ACTION:

MOVED by Joe Brehler and SUPPORTED by Maxine Thome that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI staff to enter into policy renewal with The Accident Fund Company to provide workers' compensation insurance for the period of January 1, 2023 through December 31, 2023 and pay \$398,896 for this insurance coverage.

**MOTION CARRIED unanimously** 

<u>Finance Committee</u> <u>Revenue Contract Renewal: Ingham County Justice Complex Millage for Jail</u> <u>Mental Health Service Expansion</u> <u>ACTION:</u>

MOVED by Joe Brehler and SUPPORTED by Adam Matson that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI staff to approve the contract renewal with Ingham County Justice Complex Millage contract totaling \$775,400 for the term of January 1, 2023 through December 31, 2023.

MOTION CARRIED unanimously.

Community Access Committee (CAC)

Dianne Holman, Chair of the Community Access reported that the next meeting for the Community Access Committee is scheduled for Monday, January 23, 2023.

ACTION: Ms Lurie reported that at the next regular meeting of the Community Access Committee, the Altarum data from 2016 – 2019 will be reviewed and discussed.

Board member, Tim Hanna commented that the report is quite impressive and inquired as to how often this report is generated? CEO, Sara Lurie advised that the original report was produced in 2016. The data shared in the January CEO Report includes 2016 – 2019 data, and is the first update to measure impact from the pandemic.

Board member, Kay Randolph-Back encouraged members of the board who may be interested in learning more about the report, considering attending the upcoming meeting.

# Consumer Advisory Council (CAC)

CAC Board Liaison, Raul Gonzales provided the following overview from the January 5, 2023 meeting. Highlights included:

- CAC, Resolution, Linda Matson
- Consumer Satisfaction Survey
- Invitation to attend upcoming Persons Served Advisory Group of the CMHA
- CAC Member Recruitment Plan/Orientation Packet/Interview Questions/Membership Selection/Meeting Location

- Annual Review of the CMHA-CEI Consumer Advisory Council (CAC) Bylaws & MSHN Regional CAC Guidelines
- Review Program & Planning (P&P) Draft Agenda
- MSHN Regional Consumer Advisory Council (RCAC)
- Voices Newsletter
- Announcement: Dr. Martin Luther King, Jr., Holiday Commission Luncheon scheduled for Monday, January 16, 2023 at 11:00 am at the Lansing Center, Lansing, MI
- Announcement: The CMHA-CEI Annual Report to the Community Event is scheduled for Monday, April 3, 2023, at the Lansing Center. More details will be shared as they come available.

**Unfinished Business** 

None.

<u>New Business</u>

<u>Resolution Honoring the Memory of Linda Matson, CMHA-CEI Consumer Advisory</u> <u>Council Member</u>

ACTION:

MOVED by Joe Brehler and SUPPORTED by Adam Matson that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors approve the resolution honoring the memory of Linda Matson, CMHA-CEI Consumer Advisory Council Member to be presented to Adam Matson (her son) at the February 16, 2023 CMHA-CEI Board of Directors Meeting.

MOTION CARRIED unanimously.

## <u>New Expense Contract: Career Builder Recruiter and Job Slots</u> ACTION:

MOVED by Joe Brehler and SUPPORTED by Maxine Thome that the Community Mental Health Authority of Clinton, Eaton, and Ingham Counties Board of Directors authorize CMHA-CEI to enter into a new contract with Career Builder to provide the Career Builder recruiter seat and job slots for the period of January 30<sup>th</sup> 2023 through January 30<sup>th</sup> 2024 and pay \$54,000 (split into monthly payments of \$4,500 per month) for this recruitment package. Discussion: Board Member, Tim Hanna inquired as how much is spent on recruitment packages such as this Annually? Additionally, he inquired as to whether CCBHC funding would be an option for payment of this contract?

CEO, Sara Lurie advised that we are required to use CCBHC funding specifically for services to consumers. Additionally, there are not additional surplus funds available for use at this time.

Board Member, Dale Copedge inquired as to approximately how many candidates are being attracted via these type of recruitment websites?

Board Member, Dale Copedge inquired as to whether the pay is sufficient since the comp study?

Board Member, Maxine Thome inquired as to whether there is any data available based on how much we have improved due to the comp study?

CHRO, Jana Baylis advised that approximately \$150,000 is spent annual on recruitment. Unfortunately, no quantitative data available at this time. However, Ms. Baylis will research whether there is any collectable data that can be redacted from the application that can be shared with the Board of Directors, and commented that HR continues to use head hunters for the hard to fill positions. However, the hard part right now is that it is just really a difficult market.

ACTION: Jana Baylis shared with Board of Directors to forward any suggestions they may have related to recruitment. Maxine Thome will work on getting the LARA and NASW list of potential candidates to Jana Baylis.

CHRO, Jana Baylis shared that the hard to fill positions continue to be in the areas of Nurses and Therapists. However, this month we had 4 candidates, which is an improvement as we had been having zero candidates.

CEO, Sara Lurie shared that during weekly new hire orientation of new staff she polls new employees to get a better understanding regarding how they learned about the open positions at CMHA-CEI, and the majority respond, they know someone who works for CMHA-CEI. Board Member, Tim Hanna applauded HR for trying to find ways to increase the pools as he understands that recruiting is extremely tough right now! However, expressed interest is having some quantitative data shared with the Finance Committee to support the \$150,000 per year request for the recruitment budget.

## MOTION CARRIED unanimously.

ACTION: CHRO, Jana Baylis will do some research to see if there is any collectable data that can be shared with the board.

## Public Comment

Highlights from Daniel Arnold's public comment included the following:

- Appointed as a new member of the 911 Advisory Council
- Suggestion to 911 Advisory Council by Daniel Arnold for consideration to develop a 911 non-emergency brochure with screen shots of how to navigate as to redirect Crisis Services non-emergency dispatch services a tool to assist members of the community with a better understanding of the various non-emergency dispatch services available, in hopes that City of Lansing resources can be better utilized.

### <u>Adjournment</u>

The meeting adjourned at 7:21p.m. The next meeting is scheduled for Thursday, February 16, 2023, beginning at 6:00 p.m., and will take place at 812 E. Jolly Road, Atrium.

Minutes Submitted by: Aleshia Echols Executive Administrative Assistant 8/